



INONE MANAGED SERVICES

The daily availability and reliability of your business solutions underpin your business processes and are essential for the smooth running of your operations. However, achieving this puts a great deal of pressure on the resources of your IT department, which can prevent effective and strategic further development of your IT landscape and distract from your core business.

Effective and reliable utilization of business-critical applications

We can support you by taking on all or part of your business platform. Our Managed Services for the ongoing operation of your company solution give you the security of constant system availability and continuous IT support for your business processes.

You save the cost of establishing and maintaining the specialist know-how necessary for the operation of your IT solutions. That gives you more cost-efficiency and quality optimisation, plus the freedom to focus on your core business.

Cost-efficiency

As a service provider with exhaustive know-how in Oracle business applications and an EMEA-wide presence, we are your ideal partner for all the Oracle ERP solutions you use in your company.

We support you in all aspects of development, installation, operation and maintenance of your business solutions. Our services build on each other and are based on established standards for the entire spectrum of IT solutions throughout its life cycle.

You benefit from all the services you need for optimum operation of your applications – from development and installation through to ongoing operation and maintenance.

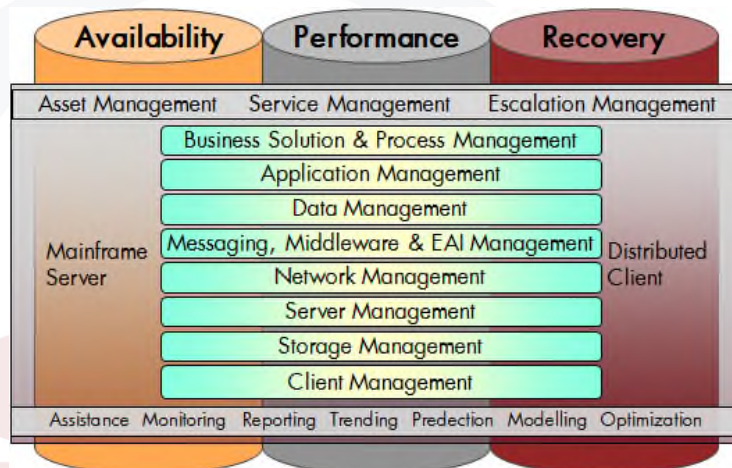


"InOne Managed Services: a pan-European architecture, on your doorstep anywhere in Europe, Middle east and Africa."



Extended IT-Solutions and Services across Europe

When you choose a Managed Services package from InOne Europe, we define the capabilities and interfaces your company needs on every level. Included here is everything from simple support to qualified outsourcing services. That gives you maximum availability and performance within your budget. And lets you concentrate on what you do best.



Managed Services from InOne give you:

- Qualified service-level and support strategies
- Flexible, modular services across all platforms
- Cost-reduction potential based on the experience of a specialised service provider
- Freed-up IT budgets and scalable IT costs
- Optimisations and innovations from state-of-the-art processes and technologies
- Cost-effective optimisation of the IT service level
- Smooth-running processes in daily operations
- Europe-wide availability of local resources with comprehensive Oracle ERP know-how

The InOne Europe service model guarantees the best resources in the right place, at the right time, and with plannable costs. We're there for you whenever you need us – 24/7.

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